



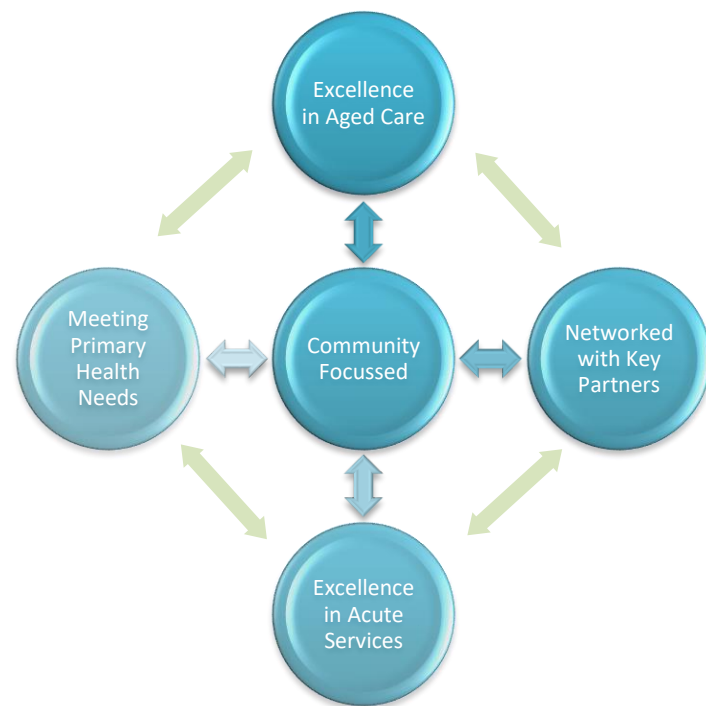
Strategic Directions 2019 - 2024

Our Vision

An exceptional rural health service serving and engaging our local community

Our five strategic priorities are:

1. Community focussed
2. Excellence in Aged Care
3. Excellence in Acute Services
4. Meeting primary health needs
5. Networked with key partners



Each of these priorities is enabled by:

- The support, connections and understanding of our community and their needs
- People within our organisation – board, staff and volunteers
- The Partners with whom we seek to collaborate
- The quality and range of Infrastructure and resources
- Sound governance practices

1. Our Services

Directions:

- Enable the Yea community to have access to a wide range of services to promote, retain and optimise health and wellbeing
- Transform to a health and wellbeing hub for our community that is recognised as best practice
- Deliver, broker and advocate for the best mix of centre-based and home-based services for our community
- Partner with individuals to meet their health and wellbeing needs

Strategies:

- Transform to a health hub for our community that is recognised as best practice
- Exceptional aged care defined and implemented
- Appropriate services for our community
- Clear service standards to meet the needs of our community and state and federal obligations
- Services delivered locally where possible

2. Our Community

Directions:

- Increase participation and two-way communication with our communities so that they are informed, and engaged with our services and our service direction
- Build community confidence and skills to improve own health and make informed choices about health services

Strategies:

- Enhanced communication with our community so they are informed and engaged
- Community members take active responsibility to improve their health
- Understand our social and cultural profile and tailor services accordingly
- Increase volunteer involvement and contribution

3. Our People

Directions:

- Develop, attract and sustain a valued workforce that provides safe, quality care and health promoting programs for our community
- Nurture diverse staff and volunteers who are valued and encouraged to fulfil their potential

Strategies:

- A skilled relevant workforce
- Staff members feel valued and appreciated
- Succession planning in place for key positions
- A workplace where employees feel safe

4. Our Infrastructure and Resources

This pillar supports the primary pillars of the Strategic Plan – that is our services, our people, our partnerships and our community.

Directions:

- Invest in necessary capital development to support the health and wellbeing hub for our community, and support new models of care
- Maintain current infrastructure to support safe and quality care
- Continue to provide prudent financial management for organisational stability and sustainability

Strategies:

- 5-year financial plan
- Operating within financial capacity
- Updated Master Plan to meet our future needs
- Infrastructure (buildings and IT) that supports safe and quality care

5. Our Partnerships

Directions:

- Foster deeper collaboration and partnerships to deliver safe, reliable, effective and more sustainable health services for our community

Strategies:

- Better Health Murrindindi partnership in place
- Strategic partnerships defined and in place

6. Our Governance

Directions:

- Maintain YDMH as a well-recognised, efficient, effective and well-regarded organisation (sound corporate governance)
- Align with Safer Care Victoria Clinical Governance Framework (sound clinical governance)

Strategies:

- Sound strategic planning and direction
- Effective working relationship between the Board and the Executive
- Skills-based Board appointments
- Sound corporate governance processes in place
- Certainty and continuity of executive leadership level
- Effective clinical governance and oversight of risk
- Regular review/reflection of governance performance