



## **Yea & District Memorial Hospital Strategic Plan 2017 - 2018**

### **Vision Statement**

**To be a responsive, relevant and holistic health service**

## **Background:**

The 2017-18 Strategic Plan for Yea & District Memorial Hospital (Y&DMH) builds on the 2013-2016 Strategic Plan, and incorporates planning and activities related to governance, sub-regional service planning and quality and safety.

This, and previous plans, have been developed against the backdrop of a changing health system that highlights an even greater need for a collaborative, whole of person approach to healthcare.

The Plan outlines the direction for Yea and District Memorial Hospital over the next 18 months and reflects the need to address a number of critical issues and challenges.

## **Context:**

This Plan is made in the context of Targeting Zero: The Report of the Review of Hospital Safety and Quality Assurance in Victoria, released in 2016. Y&DMH is committed to implementing the recommendations made in this Review.

## **Key Strategies:**

- 1. Enhance service planning**
- 2. Enhance partnerships and networks**
- 3. Enhance quality and safety**
- 4. Enhance governance and leadership**

## **Pillars** (each action plan must address these pillars)

- Leadership focus
- Training required
- Data collection
- Sustainability analysis

**Strategy 1:**

**1. Enhance service planning**

**Goal:** Develop a detailed clinical services plan for YDMH

**Objectives:**

1. Monitor and report strategic changes in the sector
2. YDMH Clinical Services Plan is developed and delivered prior to April 2018
3. Provide at least 2 enhanced clinical services to the community in 2018

**Strategy 2:**

**2. Enhance partnerships and networks**

**Goal:** Develop a sub-regional Services Plan

**Objectives:**

1. Engage with the community in designing future health services for Yea and surrounds
2. Support general practice and community services through partnerships in service delivery
3. Sub-regional Service Plan is developed and delivered prior to June 2018
4. Understand regional drivers of occupancy

**Strategy 3:**

**3. Enhance quality and safety**

**Goal:** Provide safe and high-quality health services to the Yea and District Communities

**Objectives:**

1. Continue to meet Patient Satisfaction expectations in excess of 99%
2. Meet all quality indicators set by DHHS
3. Maintain all required Accreditations across acute, aged and community care through commitment to continuous quality improvement
4. Build and support our workforce to achieve the best quality of care

**Strategy 4:**

**4. Enhance governance and leadership**

**Goal:** Future-focused governance

**Objectives:**

1. Future-proof YDMH through seamless transition of corporate services functions from GVH to another provider in 2018
2. Ensure community engagement with future planning for health services in Yea and District
3. Build governance capacity with a focus on risk and clinical governance